



***TECHCOVER  
PROTECT***



# TECHCOVER PROTECT



*Protect your software – improve your performance*

*Atlas Copco's TechCover Protect solution provides:*

Guaranteed response times to issues

Improved system availability

Reduced risk of production stoppages

Reduced production losses and cost

# TECHCOVER PROTECT

*Lifecycle Support for your investments*

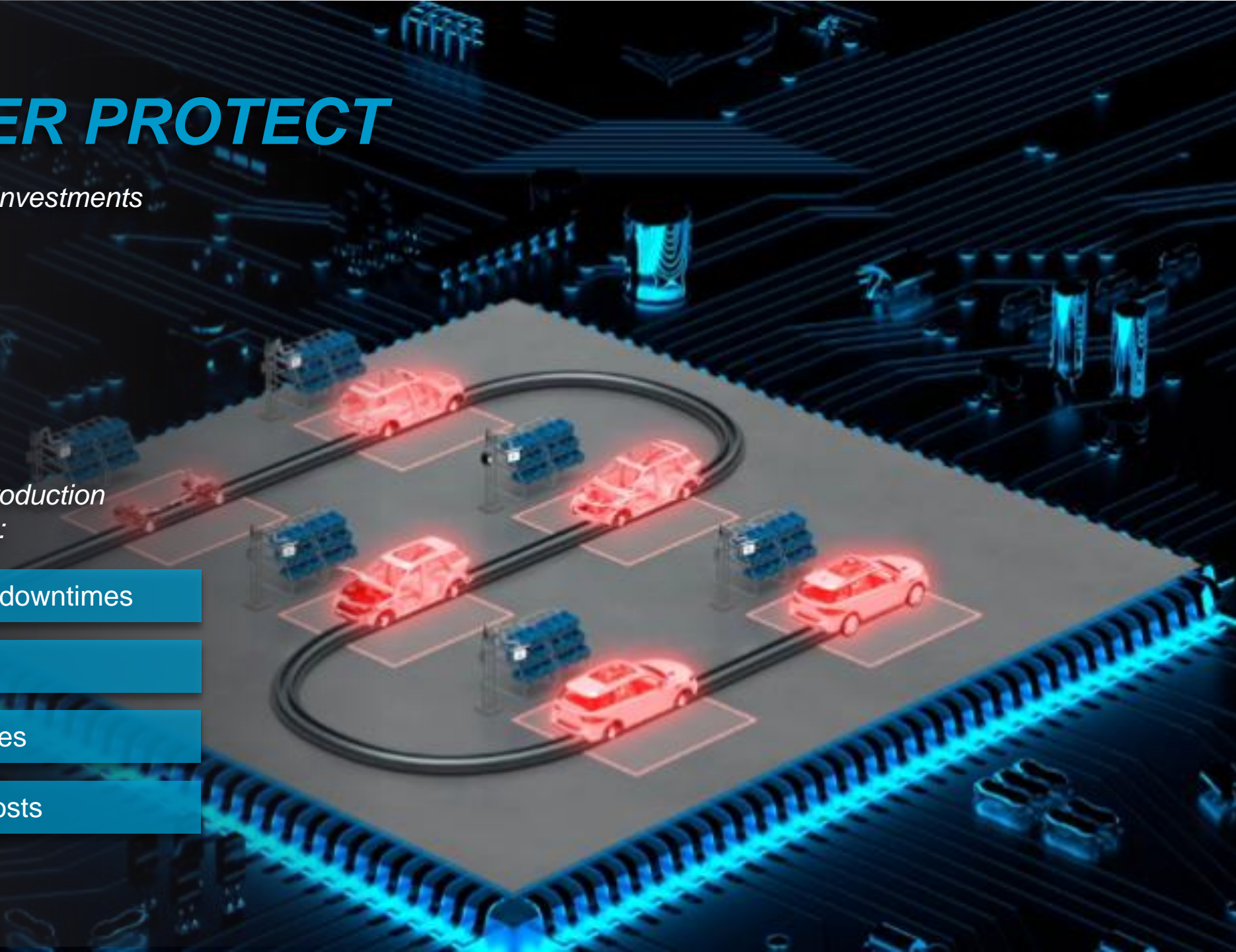
*Without support for your production software, this could lead to:*

More frequent production downtimes

Longer resolution times

Increased production losses

Increased maintenance costs



# DELIVERABLES

- Committed response times of < 2 hours for production critical incidents
- Remote product support
- Root cause analysis and provision of problem resolution
- Regular product updates\*

\*The delivery of regular product updates does not include testing and implementation in customer environment





## ***TECHCOVER PROTECT***

*With TechCover Protect you protect your investments.  
Improve your overall system availability and have access  
to software updates.*

*Protect your software – improve your performance*