Atlas Copco’s TechCover Stability solution provides:

- Greater system availability
- Guaranteed response times to issues
- Proactive database monitoring
- Minimized risk of production stoppages
- Reduced production and data losses
Software has its own specific support needs based on your production process.

Without support for your production software, this could lead to:

- Recurring line stoppages – with production, quality and data loss
- Longer resolution times
- Increasing maintenance resources
- Unexpected increases in downtime costs
DELIVERABLES

- Committed response time of < 2 hours for production critical incidents
- Remote product support
- Root cause analysis and provision of problem resolution
- Regular product updates*
- Remote application support
- Database monitoring and remote support

*The delivery of regular product updates does not include testing and implementation in customer environment
TECHCOVER STABILITY

With TechCover Stability you protect your investments and secure your system availability and productivity. It provides proactive monitoring of your database and remote solution expertise, throughout the lifecycle of your production.

Stabilize your software - Secure your system availability
COMMITTED TO SUSTAINABLE PRODUCTIVITY.