

A man in a blue polo shirt is standing in a factory, holding a handheld device with a screen. The screen displays a graph with two lines, one blue and one red, and the numbers 2 and 8. The device has a label that says "POWER FOCUS". In the background, there are various industrial machines and equipment. The overall scene is a professional industrial environment.

Atlas Copco

A technical drawing of a mechanical part, possibly a pump or motor component, is overlaid on the bottom left of the image. It shows various dimensions and a cross-sectional view of the part.

Atlas Copco service offerings for industrial tools and solutions

atlascopco.com

SERVICE SOLUTIONS AT ATLAS COPCO

Every production line and industrial site is unique and has its own challenges.

With that in mind, our service solutions are designed to help you get the most out of your industrial equipment and software. We combine analyses of production data with know-how and expertise in order to enhance your productivity and quality; while keeping your cost efficiency maintenance under control.

Our service offering consists of various services and options to further customize your maintenance agreement and fit your needs.



MAINTENANCE

OPTIMIZATION



STARTUP

ANALYSIS

Start-up

Starting a new operation requires demanding planning, investment and training. Getting started quickly and smoothly ensures you're delivering value from the first day. Our start-up service solutions ensure that customers' equipment and software are 'right first time', whilst also ensuring it delivers the optimum quality level and cost efficiency.





EasyStart

Right first time – save time and money

EasyStart offers a trouble-free and efficient start of operations for your equipment and software. Through a globally standardized and certified process for every step, from programming to training, you will get it right the first time, saving time and money.

Atlas Copco EasyStart is a route to

- Reduced setup time
- Lower setup costs
- Training of operators including certificate
- Calibrated tool from day one
- A globally standardized and proven process.

Main deliverables

- Production up and running according to plan
- Calibration certificate
- Certificate of operator training
- EasyStart sign-off report.



Maintenance

Atlas Copco can manage your entire maintenance cycle, whilst supporting you with preventive maintenance programs. Our maintenance solutions help you optimize performance, decrease production downtime, whilst ensuring the right quality of your products. All within a controlled maintenance cost.



Repairs

Save time, costs and inconvenience

Predefined repair process with preset pricing for all Atlas Copco tool repairs.

Atlas Copco's Repair solution gives you

- Reduced administration
- Lower repair costs
- Minimized repair time.

Main deliverables

- Predefined repair process with preset pricing for all Atlas Copco tool repairs
- Standardized and simplified process to save time, administration and total repair costs
- Professional quality compliance from your original manufacturer
- Original spare parts.



ToolCover maintenance solutions **Optimize performance and efficiencies**

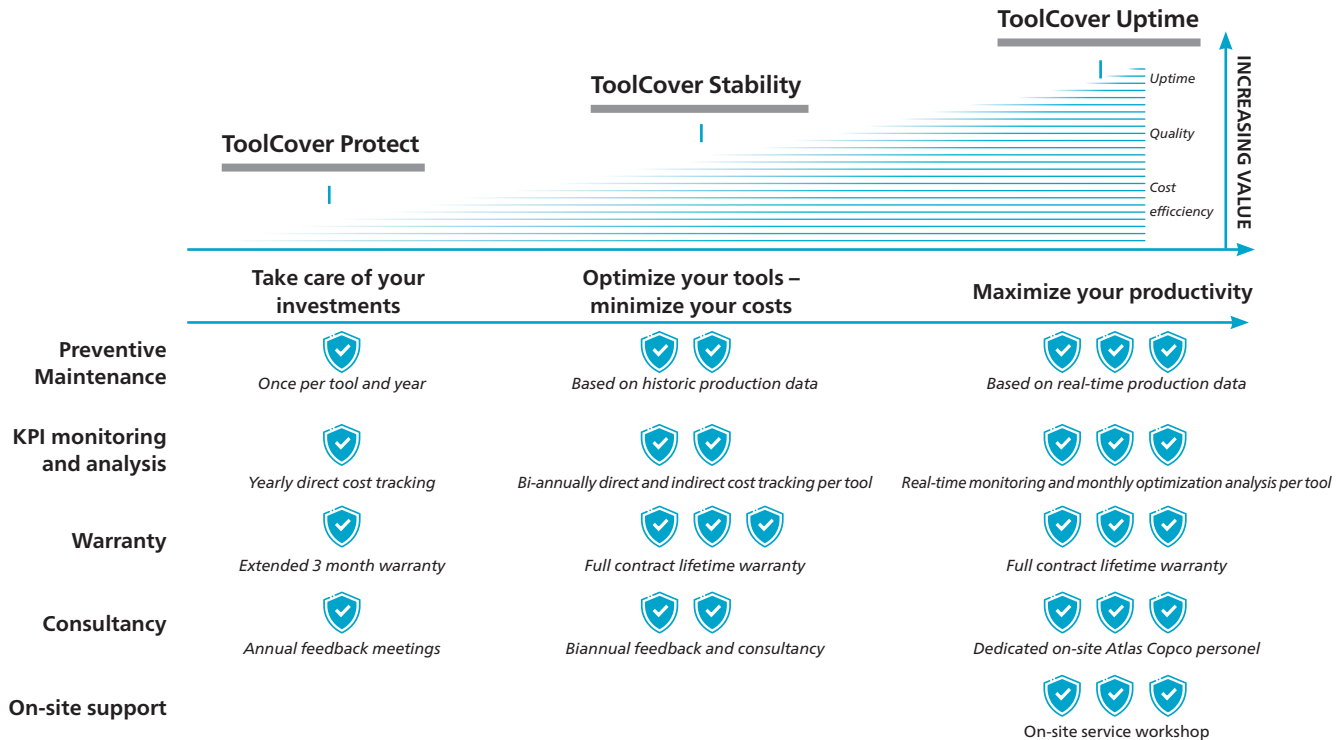
Service agreements for Atlas Copco tools for cost savings and higher uptime

ToolCover solutions are always

- Reducing maintenance & repair time
- Built on global best practice processes and service certificates
- Minimizing tool costs and production risks.

BASED ON YOUR NEEDS, YOU CAN CHOOSE BETWEEN PROTECT, STABILITY, UPTIME.

Please see below our value proposition





Calibration

Increase the quality, reduce rework and risk of liability costs

Quality assurance in production in compliance with quality requirements.

Atlas Copco Calibration services provides

- Quality assurance in production in compliance with quality requirements
- Minimize risk of rework, warranty and recall costs
- Reduced risk of liability claims and reputation damages.

Main deliverables

- With our global network of accredited calibration labs we meet all local standards and requirements.
- Calibration service from one supplier supports cost savings in investments, administration, logistics, training, etc.



TechCover service level agreements

Protect your investment

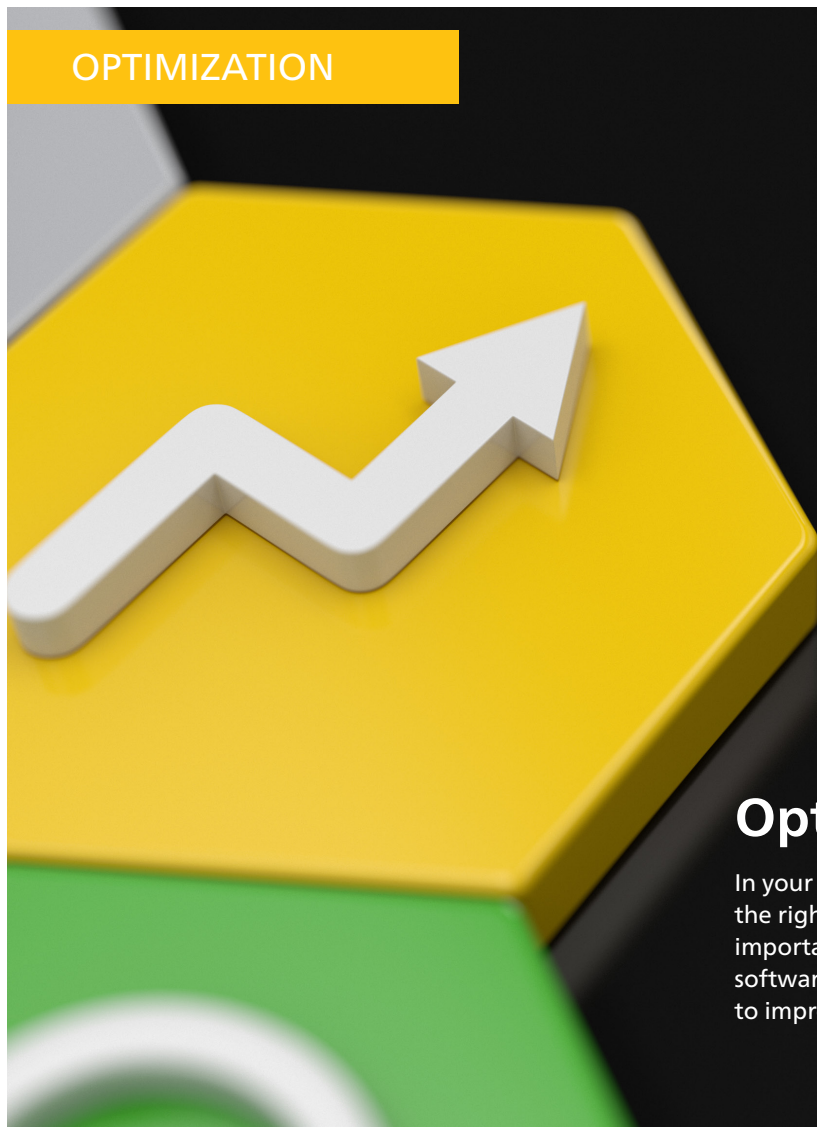
We take care of your Atlas Copco software in the most professional way, letting you focus on your core goals.

Atlas Copco TechCover leads to

- Improved quality, productivity & system uptime
- Deeper insight of production performance and focus areas
- Continuous improvements in manufacturing processes
- Proactive monitoring to avoid problems before they occur.

Main deliverables

- Dedicated product experts provide unparalleled support when you need it
- Planned software updates that provide new features, fixes, and system compatibility for continuous improvements
- Continuous product training ensures you get the most out of your software
- With our global support line we are able to provide support around the clock.



Optimization

In your production, there are many factors which might affect the right performance of your equipment. Not only is the tooling important, but also the operator, materials, joint conditions and software. Through our optimization services, we offer the possibility to improve assembly processes whilst optimizing performance.



Training

Reduce tool misuse and improve productivity

Standardized customer training on Tightening Technique.

Atlas Copco training leads to

- Deeper understanding of the equipment's use and processes
- Reduced tool misuse
- Improved productivity

Main deliverables

- Training modules designed for operators and other people in production situations
- Enriched learning experience
- Classroom and distant training
- Customer training portal
- Certificate



Tightening Services **Improved quality on your existing line**

Standardized offerings namely Tightening Development, Optimization and Quality linked to customers' development stages

Atlas Copco's Tightening Services provides:

- Reduced costs
- Reduced Time-To-Market
- Increased quality
- Increased productivity

Customers' production development stages



Tightening Development

With Tightening Development you maximize your bolt performance and minimize the risk of joint failure. Our highly skilled team of engineers can improve the integrity of your bolted joints and decrease the Time-To-Design.

Tightening Optimization

Tightening Optimization will increase your joint quality and production throughput with optimized programs, decrease the costs of warranty, rework and recall with the error proofing setting which will reveal the risk of cross threading, material problems and operational errors.

Tightening Quality

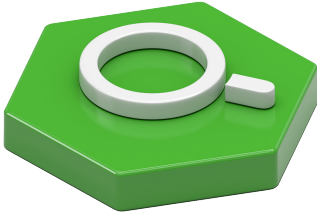
Tightening Quality will reduce your resolution time in case of joint failure, reduce unnecessary investment related to tightening, reduce rework, warranty and recall costs. It will also increase your joint quality and productivity in a timely and efficient manner.

Analysis

Applying advanced analytics and machine learning to your production data, combined with our expertise knowledge, we identify and proactively address emerging risks before issues occur. The solutions enable you to improve quality, uptime and first-time-through production.

It is the way we define Smart Factory!

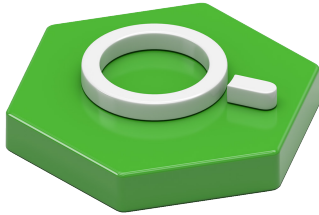




***ALTURE*[®] – Data-driven services from Atlas Copco** **Powered by data - Optimized by Atlas Copco**

Data is powerful, but without intelligence and experience applied to this raw information, there is little of value in it. Data requires insights to become more than just numbers, allowing you to comprehend different paths of reaching your goals and making the right decisions.

Data is the source of your decision-making powers and opens up **an alternate future full of opportunities.**



***ALTURE* : Maintain** **Data-driven service for optimal maintenance**

***ALTURE* : Maintain** is the data-driven service solution optimizing maintenance process.

Atlas Copco *ALTURE* : Maintain leads to

- Increased production uptime
- Speed and simplicity of information

Main deliverables

- Usage-based maintenance intervals
- Maintenance and calibration schedules and reminders
- Information about tool inventory and location



***ALTURE* : Optimize** **Data-driven service for production optimization**

ALTURE: Optimize is the data-driven service solution providing real time feedback when quality is at risk and production throughput concerns are emerging.

Atlas Copco *ALTURE* : Optimize leads to

- Improved quality
- Increased production uptime
- Increased productivity
- Reduced costs
- Increased speed and simplicity of information

Main deliverables

- Real time notifications
- Instant tightening error trends
- Notifications on potential process issues
- Instant recommendations



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