

25th of March 2020

Dear Valued Customers:

On March 11, 2020 the World Health Organization (WHO) declared the coronavirus (COVID-19) a global pandemic. As a result of the virus outbreak, businesses and operations worldwide are facing an unprecedented impact. Mandated government shutdowns and closures of business, quarantines, travel restrictions, and “social distancing” policies have been implemented across the world as a result of the virus pandemic. As governments order the shuttering of “nonessential businesses” and hundreds of millions of people have been ordered to work from home or cease work entirely, businesses in all sectors that depend on manufacturing operations and alignment of supply chain are (and will continue to be) among the most heavily impacted by this unprecedented event.

In Canada, the governments of several Provinces have issued orders that prevent or restrict the movement of certain people involved in “non-essential” businesses, while permitting the production, manufacturing, services, supply chain and operations of “essential” businesses.

ATLAS COPCO COMPRESSORS CANADA is an “essential business” with a special responsibility to perform our work and support other businesses in the critical industry infrastructure for Canada, and elsewhere. Thus, our manufacturing, distribution and service operation continues.

We have notified our vendors accordingly that they are suppliers to a company that supports the critical industry infrastructure of Canada. Due to the fluidity of this situation, and the potential for impact on our own sub-vendor supply chains, by this letter, we must inform you that a Force Majeure situation has occurred. This Force Majeure situation may impact the execution of our contractual obligations, especially in relation with the delivery time.

Impacts as a result of the pandemic are changing rapidly, and a full assessment on our contract and its schedule is not yet fully known. Nevertheless, as a business that is essential and operating during this COVID-19 response emergency, we are and will continue to take all reasonable actions to minimize the duration of the Force Majeure situation, and to limit the impact of these extraordinary circumstances.

We highly value the business cooperation with your company, and your patience.

If you have any concerns, please contact us at (514) 421-4121 or reach out to your salesperson directly.

Sincerely,



ARIEL RUBINSTEIN
General Management, Member of the Board

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