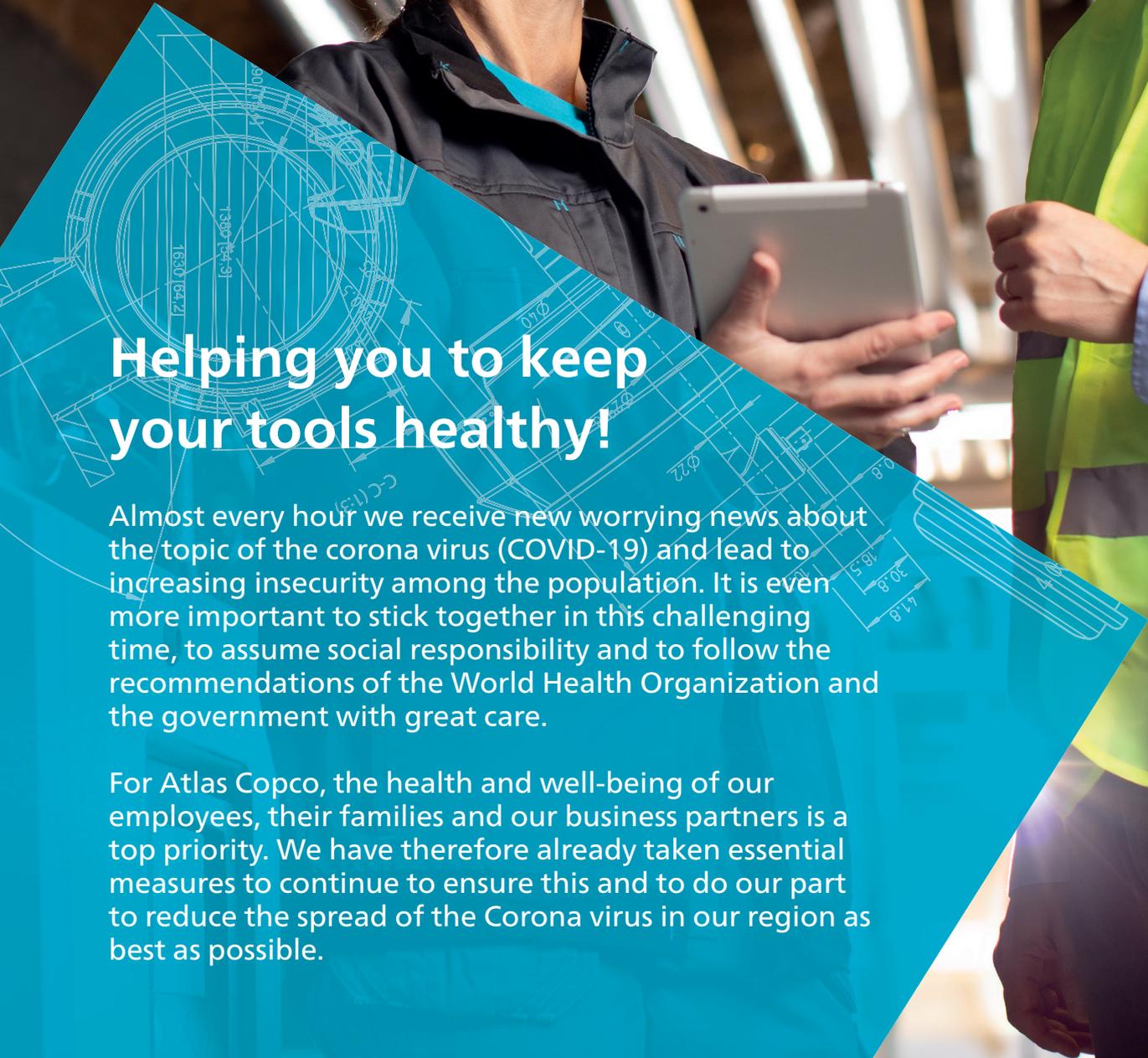


The Atlas Copco logo is displayed in white text within a teal rectangular box. The box is positioned in the upper right corner of the image. The background of the entire image shows two people in an industrial setting, with a woman on the left wearing a black Atlas Copco cap and safety glasses, and a man on the right wearing safety glasses and a high-visibility vest. They are both looking at a tablet held by the woman. The background consists of large industrial pipes and machinery.

Atlas Copco

A large teal graphic overlay is positioned in the lower-left and bottom-center of the image. It features a white technical drawing of a mechanical part, possibly a bearing or a shaft, with various dimensions and labels. The drawing includes circles, lines, and text such as '1630164-21', '1380164-01', '070', '072', '0.8', '18.5', '30.8', and '47.8'. The text 'Helping you to keep your tools healthy!' is overlaid on this graphic in white, bold, sans-serif font.

## Helping you to keep your tools healthy!

Almost every hour we receive new worrying news about the topic of the corona virus (COVID-19) and lead to increasing insecurity among the population. It is even more important to stick together in this challenging time, to assume social responsibility and to follow the recommendations of the World Health Organization and the government with great care.

For Atlas Copco, the health and well-being of our employees, their families and our business partners is a top priority. We have therefore already taken essential measures to continue to ensure this and to do our part to reduce the spread of the Corona virus in our region as best as possible.

## Our alternative solutions

In the current situation, in which the production is limited or even stopped, we have worked out a short-term solution to provide you with the best possible support in these exceptional times.

If you are experiencing shut-down of production, we offer to perform preventive maintenance and calibration of your tools now, instead of during summer break-down period.

**Do you prefer to have checked your tools in our workshop? Feel free to send it to us.**

Optional is also just to inspect the tool (incl. motortuning) and controller (battery check).

## Easy Restart of your production!

Let us help you with restart of your production to secure all your tools will work as it should after the break. Our technicians will provide:

- PLC IO or BUS test
- Support on Site

As we suppose, that many plants could start at one time, we suggest due to limited number of service engineers and limited travelling possibilities, to book the support for you as soon as possible.

We want to show solidarity and remain optimistic. Help slow the spread of the infection and stay healthy!

If you have further question, do not hesitate to contact us.

Your service team.

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**Atlas Copco**

## RECOMMENDATION FOR CLEANSING OF ELECTRICAL EQUIPMENT

Due to the Corona virus and the need to limit spread and protect operators that are in contact with the equipment we have been requested to suggest appropriate methods to clean the equipment.

This is an extraordinary situation and there are no tests to verify the long-term effects. The recommendations are assumptions based on best knowledge about the material properties in our equipment.

### Cleaning method

Process of cleaning the equipment should firstly be in line what follow the general information in product instructions. For the electric tools, controllers and accessories like operator panel and carbon fiber/ aluminum arms our recommendation is:

- None of the equipment should be sprayed or soaked by any cleaning fluid.
- Equipment should be wiped off with a damp/wetted cloth.
- The use of common surface disinfectants based on Iso-propyl alcohol (also called Isopropanol) has been evaluated from a technical properties' perspective and no severe effects to equipment should be expected.

Note: Some clear plastics might be affected over time, for example the LED and HMI cover on ST/STR/STB tools and push buttons on operator panels.

### Warranty impact

The equipment is not tested for frequent long-term use of disinfectants. This is regarded as an extraordinary and out of the normal treatment of tools and any failures due to the excessive cleaning will not be covered by warranty.